



## Community Care of Central Wisconsin

### Staff Update

December 2007/January 2008

Greetings Long Term Care Staff in Marathon, Portage, and Wood Counties:

Family Care expansion in Marathon, Portage and Wood Counties continues to move forward. Understandably, many of you have come forward with questions about this process and have been actively seeking information regarding developments. Since the last update in November, the CCCW Governing Board has engaged the services of Wipfli consultants to assist with Human Resource planning for Community Care of Central Wisconsin. Wipfli is providing consultation as part of a Human Resource sub-committee that consists of HR directors from all partnering counties/agencies and two governing board members who are serving as co-chairs. Together, they are working to gather and share comprehensive personnel data that will be used to draft proposed options to the Board at their next meeting on February 6<sup>th</sup> (3 – 5 PM in the lower level meeting room of the Central Wisconsin Airport in Mosinee). Once the board is ready to act on a proposed HR method and aligns on key issues, they will be ready to make preparations to go back to county boards for final approval.

While this is occurring, many long term care staff from all three counties continue to come together and work collaboratively. The CCCW Education Work Group is currently regionalizing a Member Handbook for CCCW and the Provider Education Work Group is regrouping to ensure that the Provider Network for CCCW will meet capacity and quality standards. In addition, long term care supervisors meet regularly and continue to plan for interdisciplinary team (IDT) training, highlighting competencies that must be in place and verified before certification of the new Managed Care Organization, CCCW, can be complete. Supervisors and IDT staff from CCPC have been invited to present question and answer panels to several of the expansion partner sites. Many of you have had a chance to participate in these sessions; we hope you found them informative and helpful. Thank you to the staff from CCPC for your time and willingness to share your experience.

Those of us involved in planning for CCCW recognize the anxiety you may be experiencing as a result of expansion planning. Please know that we will do our best to keep you informed and updated as things continue to unfold and as always, feel free to contact me with questions or comments.

Regards,

Kate

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